

Wholesale Leased Lines and Ethernet Services – June 2022

We are consulting on proposed changes to KCOM's Reference Offer for the Provision of Leased Lines and Ethernet Services. The purpose of these changes is to :

- a) withdraw External CableConnect;
- b) amend the order process to replace the narrowly defined current instruction to submit orders by email with generic instructions permitting the use of alternatives such as order portals; and
- c) update the company details and url addresses.

External CableConnect

External CableConnect supported the provision of Wholesale FibreLine Local Access Services. It provided a passive connection between CP Equipment in a KCOM Exchange and a point of handover located within the curtilage of the same KCOM Exchange. In March 2022, the Reference Offer for the provision of Ancillary Services was published replacing the now withdrawn Reference Offer for Accommodation Services. The Reference Offer for the provision of Ancillary Services incorporates an Exterior Cable Connect service directly replacing External CableConnect .

Processes

KCOM will be extending the use of its portal to allow for the submission of orders for leased line services and will provide details to interested CPs. The contract is being amended to permit submission of orders by means other than email alone.

We are consulting on these amendments and welcome comments by **1 August 2022**. Following the consultation period we intend to formally notify the changes with the revised Reference Offer taking effect 56 days after that notification.